Terms of Service

These Terms govern Vibseek Studio, including its paid plans, and our free products: Vibseek MusicMapper, the free downloads on this website, and the website itself.

Last updated: November 26, 2026

Agreement to Terms

These Terms of Service ("Terms") form a legal agreement between you and Vibseek GmbH, Colbestr. 29, 10247 Berlin, Germany ("Vibseek," "we," "our," or "us").

By using our website, joining a waitlist, downloading files, installing or using Vibseek Studio or Vibseek MusicMapper, or buying a Vibseek Studio plan, you agree to these Terms. If you do not agree, do not use the products.

You buy a paid plan for Vibseek Studio from Vibseek: we are the seller, and we are responsible for your plan and the software. The payment is handled by Sold through Link, LLC ("Link"), a Stripe company, as merchant of record: Link charges you and sends receipts and invoices, under Link's terms, which you accept at checkout. Link also answers payment questions. These Terms govern your plan and your use of Vibseek Studio.

A **consumer** in these Terms is anyone who buys or uses our products mainly for purposes outside their trade, business, or profession. If the law where you live gives you rights that cannot be excluded by contract, those rights continue to apply.

Products Covered

- **Vibseek Studio:** software that runs on your computer alongside your DAW, with a Free plan and paid plans.
- **Vibseek MusicMapper:** free software that runs on your computer for music-related workflow and exploration features.
- **Our website and free downloads:** this website and the files we offer on it, such as sample files.

We sell paid plans only for Vibseek Studio. These Terms do not create obligations around marketplaces, seller tools, or other services that are not yet live.

Eligibility and Acceptable Use

- You must be at least 16 years old to use our products. To buy a paid plan, you must be at least 18, or the age of majority where you live if that is higher, and able to enter into a binding contract.
- If you buy or use our products for a company or other organisation, you confirm that you may bind it to these Terms.
- You may use the products only for lawful purposes and in compliance with applicable laws, regulations, and third-party rights.

- You may not reverse engineer, interfere with, disrupt, or attempt unauthorized access to Vibseek systems except where mandatory law clearly permits it. This includes circumventing the checks that decide which plan a copy of Vibseek Studio may use.
- You may not upload, transmit, or submit harmful code, malware, or unlawful material to Vibseek.
- You remain responsible for your creative decisions, your local files, your backups, and the lawful use of any content you create with or alongside Vibseek products.

Sample Files License

When we make sample files available for download, Vibseek grants you a non-exclusive, worldwide, permanent license to use them royalty-free in your own musical, audiovisual, and other creative works, including commercial releases, unless the download page clearly states otherwise. Works you have made with them stay licensed, even after these Terms or a plan ends.

You may not:

- resell, sublicense, or redistribute the sample files as they are;
- rehost, mirror, upload, or share them as a standalone library, pack, or competing product;
- claim ownership of the original sample files as such; or
- use them in a way that violates law, third-party rights, or these Terms.

This license does not transfer Vibseek's intellectual property rights in the files, our branding, or our products.

Studio and MusicMapper Software License

Subject to these Terms, Vibseek grants you a limited, non-exclusive, non-transferable, and non-sublicensable license to install and use Vibseek Studio and Vibseek MusicMapper on computers you control for lawful personal or professional creative use. For Vibseek Studio, the license covers the features and limits of the plan you hold, for as long as you hold it.

- The software is licensed, not sold.
- You may not copy, resell, rent, lease, sublicense, or make the software or your plan available to third parties except as expressly allowed by us in writing.
- You may not remove proprietary notices or use the software in a way that breaches export controls, sanctions laws, or applicable platform rules.
- We may suspend, revoke, or change access to beta builds and preview features if necessary for security, maintenance, or product changes.

Vibseek Studio Plans

Vibseek Studio comes in four plans:

- **Free:** free to use for as long as you like, with the limits shown on the pricing page.
- **Hobby:** a yearly subscription.

- **Pro:** a monthly or yearly subscription.
- **Supporter:** a yearly subscription with everything in Pro, for people who want to support Vibseek's development. Its higher price buys no further features or services. Any extras we offer Supporters, such as early access to new features or the Inner Circle (a community of Supporters and our team), are voluntary, and we may change or end them. Supporter is offered in limited numbers and can sell out.

What each plan includes is listed on the pricing page and in the app when you buy. Paid plans do not include personal support, consulting, or other personal services: any contact with our team is voluntary on both sides and is not part of what you pay for.

Buying a Plan

You buy a plan from within Vibseek Studio, which opens Stripe's checkout page in your browser. Before you pay, the app and the checkout page show the plan, its price, the billing period, the price it renews at, and how to cancel. When you complete checkout, you accept these Terms and order the plan with an obligation to pay. The contract is concluded when your payment is confirmed.

Prices include VAT or sales tax. In most countries Link calculates, collects, and pays it; elsewhere we do. Outside the euro countries, checkout may show the price in your local currency, converted at Stripe's rate; the amount shown at checkout is the amount you pay. Paid plans are available in the countries offered at checkout.

Sale prices. Some plans may be sold at a sale price, for example an early-bird price for a limited number of buyers or until a set date. If you buy while the offer runs, the sale price applies for as long as shown when you buy: either for a set number of months, after which your subscription renews at the regular price shown, or for as long as your subscription runs. If you cancel, the sale price ends with your subscription. We may end or change an offer for new buyers at any time.

Price changes. We may change prices for new purchases at any time. The price of a subscription that is already running changes only if you agree to the new price. If you don't agree, your subscription continues at its current price, and we may end it at the end of a billing period by telling you at least 30 days in advance; your plan stays on until then.

After you buy, we send you an email confirming your plan, with these Terms, your right of withdrawal, and how to cancel. Link sends your receipt and invoice. Starting a plan needs an internet connection once. The plan unlocks on the computer you paid on as soon as your payment is confirmed.

Your Account and Computers

You don't create an account before you buy. When you pay, we make an account for the email address you enter at checkout, and the computer you paid on gets your plan straight away.

- To use your plan on another computer, sign in there with the same email address and the one-time code we send to it. Your account can be signed in on up to five computers at a time; to add another, remove one.

- A computer can be signed in to one account only. Signing out of a computer ends the plan on that computer until you sign in again.
- Keep your email address accurate and your sign-in codes to yourself. If you entered the wrong address at checkout, contact us and we will correct it.
- Vibseek Studio confirms your plan with us when it is online, about once a day. Offline, it keeps your plan for up to 30 days after the last confirmation, and a renewing subscription keeps it for 14 days past its renewal date until the renewal can be confirmed.

Renewal and Failed Payments

Subscriptions renew automatically at the end of each billing period, a month or a year as chosen at checkout, and are charged to your payment method until you cancel. Each renewal is charged at your subscription's price at that time, as shown at checkout (for example, the regular price that follows a sale price).

Before a yearly subscription renews, and before a sale price that lasts a set number of months ends, you get a reminder by email.

If a renewal payment fails, it is retried for a while. Your plan stays on until the end of the period already paid for, and if every retry fails, the subscription is cancelled.

Cancelling a Plan

You can cancel a subscription at any time, in any of these ways:

- on our cancellation page ("Cancel contracts here" at the bottom of every page), without signing in;
- in Vibseek Studio: open your Account page and choose Manage billing;
- by managing your order at link.com; or
- by writing to us at support@vibseek.com.

When your cancellation takes effect:

- **Monthly plans, and yearly plans in their first year:** cancelling stops the next renewal. Your plan stays on until the end of the period you've paid for, then Vibseek Studio moves to Free. The unused part of that period is not refunded.
- **Yearly plans that have renewed at least once:** your plan ends one month after you cancel, or at the end of the paid year if that comes sooner, and we refund the part of the year after that date.

We confirm every cancellation by email. If you change your mind before your plan ends, write to us and we will restore your subscription. Any statutory right to end the contract early, for example for an important reason, is unaffected.

Switching Plans

A subscription can't be switched to another plan or billing period while it runs. To change plans, cancel your subscription (see Cancelling a Plan), and buy the plan you want once your paid period ends. Your

current plan stays on until then.

Right of Withdrawal

If you are a consumer, you have the following right of withdrawal.

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us (Vibseek GmbH, Colbestr. 29, 10247 Berlin, Germany, phone +49 1514 1926580, email support@vibseek.com) of your decision to withdraw from this contract by an unequivocal statement (for example, a letter sent by post or an email). You may use the attached model withdrawal form, but it is not obligatory.

You can also exercise your right of withdrawal online at vibseek.com/withdrawal (the link "Withdraw from contract here" at the bottom of every page of our website). If you use this online function, we will send you an acknowledgement of receipt on a durable medium (for example, by email) without delay, with the content of your withdrawal and the date and time it was received.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

> **Model withdrawal form** (complete and return this form only if you wish to withdraw from the contract)
>
> To Vibseek GmbH, Colbestr. 29, 10247 Berlin, Germany, email support@vibseek.com:
>
> I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract for the supply of the following digital content (*)/the provision of the following service (*):
>
> Ordered on (*)/received on (*):
>
> Name of consumer(s):
>
> Address of consumer(s):
>
> Signature of consumer(s) (only if this form is sent on paper):
>
> Date:
>
> (*) Delete as appropriate.

You can also tell Link support that you withdraw. Your plan ends when the payment is refunded.

Refunds, Chargebacks, and Fraud

Apart from your right of withdrawal, the refund for yearly plans that have renewed (see Cancelling a Plan), and your other statutory rights, payments are not refunded, including for the unused part of a period after you cancel. Link may refund a purchase in certain cases, for example if you did not receive what you paid for or it is not as described; Link's terms set out when.

- If something is wrong with a payment, please contact us before disputing it with your bank. We can usually sort it out faster.
- A full refund or a chargeback of a payment ends the plan that payment paid for immediately, without waiting for the end of the period, and cancels its subscription. Vibseek Studio stops using the plan the next time it checks your plan online.
- A partial refund, such as a goodwill credit, does not by itself change your plan.
- If a payment is flagged as likely fraudulent, it may be refunded and the plan it paid for ended.

When a Plan Ends

When a plan ends, or you move to a lower one, nothing you made is deleted. Your sketches, collections, stages, tags, recordings, and exports stay saved and playable. Your plan's limits only stop you from making more beyond them; some things past a limit, such as older collections, become read-only until you upgrade again.

Changes to Our Products

We may change, pause, limit, or discontinue the Free plan, beta and preview features, and our free products at any time. Where the law requires us to tell you in advance, we do.

Updates never remove a feature listed for your paid plan or lower one of its limits. If we ever have to change a paid plan in a way that makes it worse for you, for example for security or legal reasons, we tell you at least 30 days in advance. You can then end the plan free of charge within 30 days of the change and get back what you paid for the rest of its period.

If we ever stop offering Vibseek Studio, we tell you at least three months in advance and refund what you paid for any period after it stops. Nothing you made is deleted.

Vibseek does not provide a service level agreement, guaranteed uptime, or a guaranteed release schedule.

Sound Analysis on Your Computer

Vibseek doesn't use generative AI. It uses machine learning models that run on your computer, for example to analyse your sounds and place them on the map. Vibseek helps you find sounds; the artistic choices stay yours.

- We may add local models later, for example to recognise sound types, key and other properties more accurately, or to help you find the right sound. They will also run on your computer.

- Analysis results, such as a sound's position on the map, its type or its key, can be incomplete or wrong. Check them before you rely on them.
- We don't use your files, projects, or music to train models.
- We don't plan any major change to how Vibseek analyses your sounds. If that ever changes, we will tell you before it takes effect.

Intellectual Property

Vibseek and its licensors keep all rights in the Vibseek website, software, branding, design, sample files, and related materials, except for the rights these Terms expressly give you.

Your music, projects, and files are yours. These Terms give us no rights to them.

If you send us feedback, ideas, bug reports, or feature requests, you give us a free, non-exclusive, worldwide, permanent license to use them, without any obligation to you.

Warranty

For a paid plan, the statutory rules for digital products apply: you are entitled to software that conforms to the contract, and to the updates needed to keep it conforming for as long as your plan runs.

Our free products are provided as they are. We are responsible only for defects we have fraudulently concealed, and where mandatory law says otherwise.

No software works with every operating system, DAW, plugin, and hardware setup. Keep backups of your projects, sample libraries, and settings.

Limitation of Liability

We are liable without limitation for damage caused intentionally or through gross negligence, for injury to life, body, or health, under the German Product Liability Act, and where we have given a guarantee.

For slight negligence, we are liable only if we breach an obligation that is essential to the contract and on which you may regularly rely, and then only for the damage that is typical for this kind of contract and was foreseeable when it was made. Where we are liable for lost data in such a case, our liability is limited to what it would have cost to restore the data from backups made regularly and in line with the risk. For our free products, we are not liable for slight negligence at all, except for injury to life, body, or health.

Otherwise, our liability is excluded. These rules also apply to the people who work for us.

Events Beyond Our Control

We are not responsible for delays or failures caused by events we cannot reasonably control, such as outages at our payment, hosting, or email providers, wider internet failures, or natural disasters. If such an event stops a paid plan from working for more than 30 days in a row, you can end the plan and get back what you paid for the rest of its period.

Termination and Suspension

We may suspend or end access to the website, downloads, waitlists, betas, plans, or software-related services if you breach these Terms, create a security risk, misuse the products, or where we reasonably need to protect Vibseek, users, or third parties. If we end a paid plan for a reason other than your breach of these Terms, we tell you in advance where we can, and refund what you paid for the rest of its period.

When these Terms end, the licenses they grant end too, except where mandatory law or the sample files license says otherwise. Provisions that by their nature should survive, including intellectual property, warranty, liability, and dispute provisions, survive.

Governing Law and Venue

These Terms are governed by German law, excluding the UN Convention on Contracts for the International Sale of Goods. If you are a consumer, this choice of law does not take away the protection given to you by the mandatory law of the country where you live. Your payment through Link is also governed by Link's terms.

If you are a merchant, a legal entity under public law, or a special fund under public law, the exclusive place of jurisdiction for disputes arising out of or in connection with these Terms is Berlin, Germany. If you are a consumer, you may also bring claims in the courts where you live.

Notices for Specific Countries

- **Australia:** nothing in these Terms excludes, restricts, or modifies the consumer guarantees under the Australian Consumer Law.
- **United Kingdom:** nothing in these Terms affects your statutory rights as a consumer.
- **California:** under California Civil Code Section 1789.3, California users are entitled to the following consumer rights notice: the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 North Market Blvd., Suite N 112, Sacramento, CA 95834, or by telephone at (916) 445-1254 or (800) 952-5210.

Changes to These Terms

We may update these Terms to reflect product changes, legal requirements, or how we work. Each version is published on this page with its date, and earlier versions stay available below.

If a change affects your paid plan, we tell you by email at least 30 days before it takes effect. Changes that only benefit you, or that the law requires and that don't put you at a disadvantage, apply from the date we name. Any other change applies to your plan only if you agree to it. If you don't, your plan continues under the Terms you agreed to, and we may end it at the end of a billing period by telling you at least 30 days in advance.

For the Free plan and our free products, a new version applies from its date; you can stop using them at any time.

General

If any provision of these Terms is invalid, the rest stays valid. These Terms are written in English. If we offer a translation, the English version applies where they differ, unless mandatory law says otherwise.

Contact Information

If you have questions about these Terms, contact:

Vibseek GmbH

Colbestr. 29

10247 Berlin

Germany

Email: support@vibseek.com

Phone: +49 1514 1926580